



## Eric J. Troutman

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### Practice Focus

- Litigation
- Telephone Consumer Protection Act Defense & Litigation

### Education

- University of California, Los Angeles, School of Law, J.D., 2003
- University of California, Berkeley, B.A., 1999

### Admissions

- Washington, 2013
- California, 2003

### Courts

- U.S. Dist. Ct., N. Dist. of California
- U.S. Dist. Ct., E. Dist. of California
- U.S. Dist. Ct., S. Dist. of California
- U.S. Dist. Ct., C. Dist. of California
- U.S. Dist. Ct., Dist. of Colorado
- U.S. Dist. Ct., N. Dist. of Florida
- U.S. Dist. Ct., E. Dist. of Michigan
- U.S. Dist. Ct., Dist. of Nebraska
- U.S. Dist. Ct., W. Dist. of Texas
- U.S. Dist. Ct., W. Dist. of Washington
- U.S. Ct. of App., District of Columbia Circuit
- U.S. Ct. of App., Ninth Circuit
- U.S. Ct. of App., Tenth Circuit

Eric Troutman is one of the country's prominent class action defense lawyers and is nationally recognized in Telephone Consumer Protection Act (TCPA) litigation and compliance. He has served as lead defense counsel in more than 100 national TCPA class actions and has litigated nearly a thousand individual TCPA cases in his role as national strategic litigation counsel for major banks and finance companies. He also helps industry participants build TCPA-compliant processes, policies and systems.

Eric has built a national litigation practice based upon deep experience, rigorous analysis and extraordinary responsiveness. Eric and his team feel equally at home litigating multibillion-dollar telecommunications class actions in federal court as they do developing and executing national litigation strategies for institutions facing an onslaught of individual TCPA matters. They thrive in each of these roles – delivering consistently excellent results – while never losing sight of the client experience.

While many firms now tout TCPA expertise, Eric has been there from the beginning. He built one of the country's first TCPA-only defense teams and began serving as national TCPA counsel for his clients nearly a decade ago. This perspective allows him to swiftly develop the right litigation strategies for dealing with recurring problems, without wasting time on tactics that are bound to fail.

Eric's rich historical perspective and encyclopedic knowledge of the TCPA landscape also make him an invaluable resource to institutional compliance teams struggling to comply with the shifting regulatory landscape. No task is too small – or too big. Indeed, Eric and his team have helped build TCPA-compliant systems and processes for some of the largest and most complex corporate entities in the country. He commonly works with in-house compliance counsel to build and implement enterprise and business-line specific TCPA solutions, performs TCPA audits and drafts and reviews proposed TCPA policies and procedures. He and his team also have the technical expertise necessary to assist call centers seeking to develop TCPA-resistant call path architecture or to modify existing telephony and software integration to better insulate from potential TCPA exposure.

Eric has built a reputation for thought leadership. An avid blogger and speaker, he has been at the forefront of the industry's effort to push for clarity and a return to sanity for the TCPA for years. He was selected to

advocate for the financial services industry on important TCPA issues before the Federal Communications Commission and co-authored the nation's only comprehensive practice guide on TCPA defense.

In his spare time, Eric leads defense teams representing banks and other financial services companies in consumer finance litigation matters. He has experience representing clients in UCC, TILA, RESPA FCRA, CCRA, CLRA, FDCPA, RFDCPA and FCCPA claims, as well as in fraud and bank operations issues.

### REPRESENTATIVE EXPERIENCE

- Successfully opposed class certification in a “wrong number” TCPA class action on behalf of a national auto finance lender.
- Earned protective order quashing burdensome class data demands pre-certification on the basis of failsafe class definition in the complaint.
- Helped shut down two particularly questionable lawsuits – one by a plaintiff who collected 85 cell phones in a bid to collect wrong number calls and another by a lawyer referral service that was deemed illegal and posing as a call block app – resulting in a reduction of nuisance TCPA lawsuits nationwide.
- Repeatedly met with staff for all five commissioners of the FCC and the FCC's general counsel to advocate for common-sense changes to TCPA regulation on behalf of a national bank.
- Represented a large financial services industry client in earning the nation's first post-Spokeo dismissal of a TCPA action for lack of Article III jurisdiction.
- Earned Ninth Circuit Court of Appeal's first ruling that providing a number to a caller constitutes consent to receive transactional text messages – even if they may contain some telemarketing materials – and not just calls.
- Defeated a TCPA certification motion in US District Court, Northern District of Texas.
- Earned a stay of proceedings in favor of a large international bank in a class action based upon the FCC's primary jurisdiction to determine the meaning of the phrase “called party” for purposes of the TCPA's express consent exemption.
- Earned summary judgment rulings on behalf of clients sued under the TCPA on the grounds that the device they used to place the calls at issue was not an “ATDS” (automatic telephone dialing system) as defined by the statute.

## MEDIA

- Interview, “[EP 36 – Eric Troutman – TCPA World](#),” *All Things Telesales Podcast*, April 13, 2020.
- Interview, “[Are You TCPA Compliant? A Shark’s Perspective](#),” April 3, 2020.
- Quoted, “[Eleventh Circuit Robocall Decision Highlights ‘Autodialer’ Split](#),” *Bloomberg Law*, January 29, 2020.
- Quoted, “[Autodialer Ruling Will Reduce TCPA Flood in 11th Circuit](#),” *Law360*, January 29, 2020.
- Quoted, “[Unwanted Pre-recorded Calls Don’t Violate TCPA](#),” *Massachusetts Lawyers Weekly*, January 23, 2020.
- Press Mention, “[Compromise robocalls bill that appears headed for passage lacks bite of earlier House measure](#),” *Market Watch*, December 3, 2019.
- Quoted, “[11th Circuit TCPA Ruling Could Imperil Class Claims: Experts](#),” *Law360*, August 28, 2019.
- Quoted, “[‘Trolling for Clients’: The Battle for New Plaintiffs Creates Friction Among Lawyers and Referral Services](#),” *Legal Newsline*, May 8, 2019.
- Quoted, “[High Court Punt Plunges TCPA Suits Into Greater Uncertainty](#),” *Law360*, June 21, 2019.
- Quoted, “[4th Circuit Ruling Eases Class Certification Path in Telemarketing Rows](#),” *Law360*, June 7, 2019.
- Quoted, “[TCPA Constitutionality Fight Gains Steam With 4th Circuit Ruling](#),” *Law360*, April 26, 2019.
- Quoted, “[TCPA ‘Merely a Pawn’ in High Court Deference Fight](#),” *Law360*, March 22, 2019.

## PUBLICATIONS

- Co-Author, “[High Court May Interpret TCPA Autodial Rules Narrowly](#),” *Law360*, February 11, 2020.
- Author, “[[UPDATED](#)] [BREAKING TCPA NEWS: Eleventh Circuit COA Holds Receipt of Unwanted Text Message Does Not Per Se Convey Article III Standing in TCPA Suit](#),” *TCPAWorld*, August 28, 2019.
- Author, “[Wither Karhu?: Florida Court Applies Extremely Lenient Ascertainability Standard Inconsistent with Eleventh Circuit](#)”

[Precedent – Certifies TCPA Class Action,](#)” *TCPAWorld*, August 28, 2019.

- Author, [“TCPAWorld.com TCPA ATDS Scorecard As of August 27, 2019,”](#) *TCPAWorld*, August 27, 2019.
- Author, [“Even More to Worry About: FTC Hammers Colleges for ‘Deceptive’ Lead Generation Tactics – But Leads Council May Hold the Answer for Sellers,”](#) *TCPAWorld*, August 27, 2019.
- Author, [“TCPA Quick Hitter: Court in Arizona Unsurprisingly Follows Marks ATDS Formulation,”](#) *TCPAWorld*, August 26, 2019.
- Author, [“Ninth Circuit Denies En Banc Re-Hearing of Facebook First Amendment Challenge – TCPA Constitutionality Fight Headed to the Supremes?”](#) *TCPAWorld*, August 23, 2019.
- Author, [“REPUBLISHED: Law360 ‘Expert Analysis’ TCPA Piece On Why Our Right to Free Speech is at Stake in the Battle over the Constitutionality of the TCPA,”](#) *TCPAWorld*, August 23, 2019.
- Author, [“TCPA Quick Hitter: Court Grants Leave to Plaintiff to Seek Damages Personally Against Managing Agents of TCPA Defendant,”](#) *TCPAWorld*, August 22, 2019.
- Author, [“‘ViSalus got exactly what it asked for’ – Court Refuses to Unwind Potential \\$925MM TCPA Verdict in Stinging Ruling Rejecting Decertification Bid,”](#) *TCPAWorld*, August 22, 2019.
- Author, [“BREAKING TCPA NEWS: ViSalus Court Refuses to Decertify Class- Finds Defendant Waived FCC Protection, in part, Due To Failure to Seek Stay,”](#) *TCPAWorld*, August 21, 2019.
- Author, [“Big Welcome to TCPAWorld Marchioness Leanna Costantini–And a few Additional Observations About the New Allan ATDS Ruling,”](#) *TCPAWorld*, August 20, 2019.
- Author, [“Don’t Play Dead: Another Court Certifies Default TCPA Class Action and Orders Invasive Class Discovery on Defaulted Defendant,”](#) *TCPAWorld*, August 19, 2019.
- Author, [“TCPA Quick Hitter: Court Rules Class Notice Need Not Advise Class Members They May be Deposed or Subpoenaed to Trial,”](#) *TCPAWorld*, August 15, 2019.
- Author, [“Calls to Landlines May Still Be Calls to Cell Phones Under the TCPA?: First Circuit Court of Appeal Makes TCPA Compliance Impossible with Stunning New Ruling,”](#) *TCPAWorld*, August 15, 2019.

- Author, “REPUBLICATED: My Huge *Law360* ‘Expert Analysis’ TCPA Piece Comparing TRACED and Stopping Bad Robocalls Act is Now Available on TCPAWorld.com,” *TCPAWorld*, August 14, 2019.
- Author, “Too Cozy for Comfort?: Intriguing TCPA Adequacy Decision Illustrates Close-Knit Nature of TCPA Class Action Community,” *TCPAWorld*, August 12, 2019.
- Author, “TCPA Quick Hitter: Florida District Court Affirms that Contractual Consent is Irrevocable Under Reyes,” *TCPAWorld*, August 9, 2019.
- Author, “Ouch: Brutal TCPA Certification Ruling Uses Agency as Common Issue and Finds Defendant Waived Key Arguments While Failing to Introduce Necessary Evidence on Consent,” *TCPAWorld*, August 9, 2019.
- Author, “TRACED vs. Stopping Bad Robocalls Act: The Comparative Analysis You’ve Been Waiting For,” *TCPAWorld*, August 8, 2019.
- Author, “Spokeo Reborn!: Court Finds TCPA Plaintiff Does not Have Article III Standing Unless She Proves Call ‘Caused a Nuisance’,” *TCPAWorld*, August 1, 2019.
- Author, “TCPA Quick Hitter: Summary Judgment Entered in Favor of Defendant Where Plaintiff Lacked Proof of Calls,” *TCPAWorld*, July 31, 2019.
- Author, “Hobbs Act On the Ropes in the Eleventh Circuit!: Panel Rejecting Solicited Fax TCPA Rule Absolutely Torches Hobbs Act in Published Ruling,” *TCPAWorld*, July 30, 2019.
- Author, “Say it Ain’t So: Magistrate Judge Recommends Following Superseded 2008 FCC Predictive Dialer TCPA ATDS Ruling,” *TCPAWorld*, July 29, 2019.
- Author, “Pushing Back: Industry Requests FCC Deem Certain Servicing Calls “Critical” and Unblockable Under New Default Call Blocking Rules,” *TCPAWorld*, July 26, 2019.
- Author, “The New TCPA? – \$26k per Call Penalties and Strict Liability for Wrong Number Calls: Here’s Your Definitive Breakdown of the Stopping Bad Robocalls Act,” *TCPAWorld*, July 26, 2019.
- Author, “BREAKING: TCPA TO BE AMENDED? STOPPING BAD ROBOCALLS ACT PASSES HOUSE,” *TCPAWorld*, July 24, 2019.
- Author, “TCPA ENDGAME: Stopping Bad Robocalls Act Seeks to Clarify ‘Called Party’ Definition and End Scourge of Wrong Number TCPA Suits (Sort Of),” *TCPAWorld*, July 22, 2019.

- Author, “Get in the Know! Squire Patton Boggs’ 2019 Mid-Year TCPA Review Now Available,” *TCPAWorld*, July 15, 2019.
- Author, “Relieved: Plaintiff’s Counsel Permitted to Withdraw From Potentially Fraudulent TCPA Suit,” *TCPAWorld*, July 8, 2019.
- Author, “Yes, Offers of Employment Are Covered by the TCPA— They Just Don’t Require Written Consent,” *TCPAWorld*, June 28, 2019.
- Author, “Get the Message? Court Enforces Arbitration Agreement Accepted by Text Message,” *TCPAWorld*, June 28, 2019.
- Author, “Supreme Deference: New Supreme Court Ruling Underscores Why Courts Should Pause TCPA Cases Pending FCC ATDS Ruling,” *TCPAWorld*, June 27, 2019.
- Author, “REPUBLISHED: Phoney Lawsuits: RICO case settled with TCPA firm accused of teaching former students to avoid paying loans by suing,” *TCPAWorld*, June 26, 2019.
- Author, “Mercy Rule?: Court Declines to Treble Huge \$925MM Potential TCPA Award Against ViSalus,” *TCPAWorld*, June 25, 2019.
- Author, “Three Strikes: Are Ringless Voicemail Users Now ‘Out’ Under the TCPA?” *TCPAWorld*, June 25, 2019.
- Author, “BREAKING: SCOTUS Says FCC’s Hobbs Act TCPA Authority ‘Difficult to Answer’— Sends PDR Resources Case Back for More Work,” *TCPAWorld*, June 20, 2019.
- Author, “Two In A Row: Second New Ruling Holds Random and Sequential Number Generation Required to State TCPA Claim— Dismisses Case With Prejudice,” *TCPAWorld*, June 17, 2019.
- Author, “‘Game Changer’ in Big ViSalus TCPA Trial: Did An FCC Ruling Just Undo The Potential \$925MM TCPA Judgment?” *TCPAWorld*, June 17, 2019.
- Author, “BREAKING: Ninth Circuit Court of Appeals Finds TCPA Fails Strict Scrutiny— Severs Debt Collection Exemption to Save Statute,” *TCPAWorld*, June 13, 2019.
- Author, “Outlier: As Robocall Battle Rages on Marks TCPA Analysis Followed for the First Time in the Northern District of Illinois,” *TCPAWorld*, June 12, 2019.
- Author, “Get to Work!: Founder of Analytics Company Numeracle Joins Unprecedented to Explain What Callers MUST Do Now that Default Call Blocking Rules Are In Place,” *TCPAWorld*, June 11, 2019.

- Author, “FCC “Passes the Baton” on Stopping Robocalls to Carriers: Final Declaratory Ruling on Default Call Blocking Adopted— Caller Redress Mechanism Part of the Final Ruling,” *TCPAWorld*, June 10, 2019.
- Author, “Breaking it Down: TCPAWorld.Com’s Archduke of the Realm Joins KCBS Radio to Discuss Impact of FCC’s New Call Blocking Proposal,” *TCPAWorld*, June 6, 2019.
- Author, “It’s Official – Unanimous FCC Gives Carriers Right to Block Calls They Think You Don’t Want,” *TCPAWorld*, June 6, 2019.
- Author, “Huge TCPA Verdicts Piling Up: New Jury Verdict Yields Up To \$267MM Judgment against Debt Collector in Certified TCPA Class Action,” *TCPAWorld*, June 5, 2019.
- Author, “TCPA Lawsuit Targets Delivery Giant: Grubhub Sued in Nationwide TCPA Class Action over Allegedly Unwanted Texts and Voicemails,” *TCPAWorld*, June 5, 2019.
- Author, “Now I Get It! FCC’s Potentially Forthcoming Call Blocking Rule Explained – Carriers May Soon Be Able to Auto-Enroll You Into Call Blocking Features By Default,” *TCPAWorld*, June 4, 2019.
- Author, “TCPA’s DNC Provisions Deemed “Model of Clarity:” Fourth Circuit Court of Appeal Affirms \$61MM Judgment Against Dish – Suggests TCPA DNC Cases Should Be Commonly Certified,” *TCPAWorld*, May 31, 2019.
- Author, “Abbas Is Back! Godfather of TCPA Class Actions Talks First Amendment and CCPA – Yes That CCPA – on Unprecedented Podcast,” *TCPAWorld*, May 28, 2019.
- Author, “Huge Anti-Robocall Measure Passes In the Senate: Here is Your Definitive Guide to How TRACED Alters the TCPA Worldscape,” *TCPAWorld*, May 24, 2019.
- Author, “Commissioner O’Reilly’s TCPA Speech Last Week Was a Great Gift to TCPA Defendants: Here’s How To Use It,” *TCPAWorld*, May 24, 2019.
- Author, “Defense Lawyers Need to Adjust Their Thinking in Opposing TCPA Class Certification,” *Daily Journal*, May 24, 2019.
- Author, “BREAKING: TRACED ACT PASSES THE SENATE,” *TCPAWorld*, May 23, 2019.
- Author, “TCPA Quick Hitter: When is there Specific Personal Jurisdiction Over an Out-of-State TCPA Defendant?” *TCPAWorld*, May 21, 2019.



- Author, “Context Matter: Court Uses Deposition Testimony to Find Revoking TCPA Plaintiff Re-Consented to Calls By Asking for A Single Call Back,” *TCPAWorld*, May 20, 2019.
- Author, “BREAKING: FCC Commissioner O’Reilly Speech Cites TCPAWorld.com Article – Casts Doubt on 2003 and 2008 Predictive Rulings,” *TCPAWorld*, May 16, 2019.
- Author, “TCPAWorld Justice?: Court Awards over \$600k In Fees to Attorney Who Engaged in ‘Troubling’ Conduct that ‘Harmed’ the Very Class Members He Represented,” *TCPAWorld*, May 16, 2019.
- Author, “No Answers: Court Certifies TCPA Class After Defendant Defaults – Directs Discovery on Class Identity and Damages,” *TCPAWorld*, May 14, 2019.
- Author, “Too Clever by Half: Court Denies Summary Judgment to Defendant that Faxed CME Offers to Doctors Agreeing to Stay Licensed,” *TCPAWorld*, May 14, 2019.
- Author, “TCPA Trimmer: Yet Another Ruling Finds that Bristol Myers Squibb Requires Dismissal of Out-of-State Rule 23 Class Members,” *TCPAWorld*, May 14, 2019.
- Co-Author, “What’s At Stake In Battle Over TCPA Constitutionality,” *Law360*, May 13, 2019.
- Author, “Another Trap for the Unwary: Court Finds Calls Violating Multiple TCPA Sections Give Rise to Only One Recovery – But Watch Out!,” *TCPAWorld*, May 13, 2019.
- Author, “REPUBLISHED: ‘A class action law firm was set up to punish its own client financially, thanks to clause in contract’,” *TCPAWorld*, May 10, 2019.
- Author, “A Reluctant TCPA Ruling – Court Finds ATDS Allegations Survive Pleading Stage With a Nod Toward Need for FCC Guidance,” *TCPAWorld*, May 9, 2019.
- Author, “Clear and Present Danger?: New Ruling Highlights TCPA Perils Faced by Providers of Autodialer and Mass Message Services,” *TCPAWorld*, May 9, 2019.
- Author, “Settling the Score: Old Foes Tav Gomez and Frank Kerney join Unprecedented Podcast (In Studio!) to Discuss All Things TCPAWorld,” *TCPAWorld*, May 7, 2019.
- Author, “Compromise TCPA FCC Proposal Gathers Steam: Recent FCC Submission Fleshes out Potential ATDS and Revocation Paradigms,” *TCPAWorld*, May 3, 2019.
- Author, “Unusually Strict TCPA Construction Aids Defense: Court Holds ATDS Use Requires Random Number Generation –



[Suggests Consent Cannot be Revoked After All,](#) *TCPAWorld*, May 3, 2019.

- Author, [“REPUBLICISHED: Money piles up for serial TCPA lawsuit-filer from King of Prussia; This week’s trial looks like a win,”](#) *TCPAWorld*, May 2, 2019.
- Author, [“Much Ado About Standing: TCPA Cases Continue to Confuse and Delight – Pushing the Limits of Article III Standing Principles,”](#) *TCPAWorld*, May 2, 2019.
- Author, [“BREAKING: FCC Seeks Comment on Reassigned Database Reconsideration Requests,”](#) *TCPAWorld*, April 30, 2019.
- Author, [“Let’s Get Technical!: Court Refuses to Certify Wrong Number Debt Collection Suit in Expert-Driven Analysis,”](#) *TCPAWorld*, April 30, 2019.
- Author, [“The TCPA and Human Memory: New Ruling Shows How Convenient Memories Often Make for Large-Dollar Lawsuits in TCPAWorld,”](#) *TCPAWorld*, April 29, 2019.
- Author, [“Freedom Forever?: Even in the Ninth Circuit a Court Rejects Unadorned ATDS Allegations at the Pleadings Stage,”](#) *TCPAWorld*, April 29, 2019.
- Author, [“The Good Fight?: Suit over Charity Calls Ends With Nearly a Million in Fees to Class Counsel in TCPA Settlement,”](#) *TCPAWorld*, April 25, 2019.
- Author, [“BREAKING TCPA NEWS: Fourth Circuit Court of Appeal Strikes Down Government-Backed Debt Exemption on First Amendment Grounds,”](#) *TCPAWorld*, April 24, 2019.
- Author, [“Fearless in New York: Yitzchak Zelman of Marcus & Zelman tells Unprecedented Podcast He’s “Never Seen” a Bogus TCPA Case – plus Rep. Joe Crowley!,”](#) *TCPAWorld*, April 23, 2019.
- Author, [“Left out of the Party: Court Refuses to Reconsider Arbitration Order Bouncing Lead Class Plaintiffs in Massive TCPA MDL,”](#) *TCPAWorld*, April 19, 2019.
- Author, [“No Average Joe: Former U.S. Rep. Joe Crowley \(D. N.Y.\) IN STUDIO On Unprecedented talks TRACED, NAFTA \(and a little AOC\),”](#) *TCPAWorld*, April 19, 2019.
- Author, [“Great News!: Third Circuit Court of Appeals Flat Rejects TCPA “Pretext” Theory – Holds Satisfaction Survey not Advertisement,”](#) *TCPAWorld*, April 18, 2019.

- Author, “A Massive Set Up?: New Decision Highlights Lengths to Which Plaintiffs will (Allegedly) Go to Manufacture TCPA Lawsuits,” *TCPAWorld*, April 17, 2019.
- Author, “Digging Deeper: Robocall Index CEOs Join Unprecedented Podcast and Debunk Narrative that Legitimate Businesses Are Behind Bad Robocall Epidemic,” *TCPAWorld*, April 16, 2019.
- Author, “Largest TCPA Jury Verdict In History? Maybe Not – ViSalus Lawyers Contend that Apparent \$925MM Victory for TCPA Class Is Just a Mirage,” *TCPAWorld*, April 15, 2019.
- Author, “TCPA Quick Hitter: David Mitchell Knows You’ve Stipulated That Your Dialer is an ATDS Before,” *TCPAWorld*, April 12, 2019.
- Author, “When it Rains it Pours: Yet Another Court Holds Dialing Automatically from a List Constitutes ATDS Usage,” *TCPAWorld*, April 12, 2019.
- Author, “BREAKING: YouMail CEO Confirms to SPB’s Unprecedented Podcast that Robocall Index Includes Wanted Calls – Rival Hiya Index Notes Only 2% of Debt Collection Calls Are Unwanted,” *TCPAWorld*, April 12, 2019.
- Author, “‘The TCPA Is Straightforward and Clear’: NCLC Spokeswoman’s Finger-Pointing Congressional Testimony Blames Legitimate Business for Robocall Cloud,” *TCPAWorld*, April 11, 2019.
- Author, “Content Doesn’t Matter: Court Holds Callers’ Intent Alone Dictates Telemarketing in Certifying Massive TCPA Class Action,” *TCPAWorld*, April 11, 2019.
- Author, “Paradigm Shift? Court Approves Unusual Claims Made Settlement in a Common Fund (TCPA)World,” *TCPAWorld*, April 10, 2019.
- Author, “Firestarter: TCPAWorld’s Most Adventurous Frequent Flyer – Todd Friedman – Joins Second Episode of Unprecedented Podcast,” *TCPAWorld*, April 9, 2019.
- Author, “No Free Lunches in TCPAWorld: Call-to-Action Display Offering Burger Coupon Did Not Grant Consent for Related Text Solicitation,” *TCPAWorld*, April 8, 2019.
- Author, “Historic TCPA Certification Disaster: First-of-its-Kind Multi-Source TCPA Debt Collection Class Action Certified,” *TCPAWorld*, April 5, 2019.

- Author, “[Memory Lane: New TCPA Class Action Certification Decision Reminds Me of the First Time I Saved TCPAWorld,](#)” *TCPAWorld*, April 5, 2019.
- Author, “[TCPAWorld’s Podcast Launches!: Jay Edelson Predicts Nine-Figure TCPA Settlement on First Ever “Unprecedented” Podcast,](#)” *TCPAWorld*, April 3, 2019.
- Author, “[Did We Just Solve the Biggest Problem Stifling TCPA Reform?: The Czar and the Baron Knock on the FCC’s Door to Discuss an ATDS Compromise,](#)” *TCPAWorld*, April 2, 2019.
- Author, “[Awesome!: Reading TCPAWorld Articles Now Qualifies for CEB Credit,](#)” *TCPAWorld*, April 1, 2019.
- Author, “[All that is Old is New Again: Court Reaches Back to 2003 Predictive Dialer Ruling to Find Dialer an ATDS,](#)” *TCPAWorld*, March 30, 2019.
- Author, “[Litigating From Beyond the Grave: Plaintiff’s Lawyer Pursued TCPA Case For Nearly A Year After Client Had Died – And Never Even Knew It,](#)” *TCPAWorld*, March 28, 2019.
- Author, “[No Shelter: Summary Judgment Entered Against Defendant on ATDS Issue Under Marks – Good Reyes Rejected – “Stop Calling” Found to Be Revocation as a Matter of Law,](#)” *TCPAWorld*, March 28, 2019.
- Author, “[Turning a Corner: Officer Escapes TCPA Liability as Court Bucks Trend of Expanded Personal Liability,](#)” *TCPAWorld*, March 28, 2019.
- Author, “[More Bad News: Second Case Holds That Ringless Voicemails Are “Calls” Subject to the TCPA,](#)” *TCPAWorld*, March 27, 2019.
- Author, “[How Cool is This?: TCPAWorld Launches TCPA Legislative Scorecard,](#)” *TCPAWorld*, March 27, 2019.
- Author, “[Good Loss: Ninth Circuit Court of Appeal Confirms That Creditors Are Not Per Se Liable for Calls Placed by Collectors – but Rules Against Creditor Anyway,](#)” *TCPAWorld*, March 26, 2019.
- Author, “[Waiting Game: Taking Stock of the TCPA One-Year Removed from ACA Int’l,](#)” *TCPAWorld*, March 26, 2019.
- Author, “[It Ends Today: FCC’s Disastrous Solicited Fax TCPA Rules Now Officially Withdrawn,](#)” *TCPAWorld*, March 20, 2019.
- Author, “[Dangerous TCPA Win: Court Grants Defendant MSJ on ATDS Issue But Suggests Manually Dialed Calls Can Violate TCPA,](#)” *TCPAWorld*, March 18, 2019.

- Author, “Another One: Congress is on Fire with TCPA Bills as Yet Another New Robocall Enactment Introduced,” *TCPAWorld*, March 15, 2019.
- Author, “Fact Checking John Oliver’s Robocall Bit: It was Hilarious – but was it Accurate? TCPAWorld.com Breaks it Down,” *TCPAWorld*, April 13, 2019.
- Author, “Getting Political: Florida Gubernatorial Candidate Democrat Jeff Greene Personally Hit with TCPA Class Action,” *TCPAWorld*, March 8, 2019.
- Author, “CONGRESS GOING TCPA CRAZY?: Yet Another New Robocall/TCPA Bill Introduced in Congress (The Second in Two Days),” *TCPAWorld*, March 8, 2019.
- Author, “‘Birds of Prey?’: No Sanctions Over Huge Volume of Lash & Wilcox BK Filings But ‘Additional Due Diligence’ Ordered,” *TCPAWorld*, March 7, 2019.
- Author, “BREAKING: Fourth Robocall Bill Introduced in Congress,” *TCPAWorld*, March 7, 2019.
- Author, “New TCPA Class Action theory Rejected: Court Denies Certification of Revocation-by-Bankruptcy TCPA Class,” *TCPAWorld*, March 7, 2019.
- Author, “Still Locked In: New York District Court Swiftly Follows Reyes – Dismisses TCPA Suit Because Contractual Consent Cannot be Revoked,” *TCPAWorld*, March 6, 2019.
- Author, “Get in the Know! Squire Patton Boggs’ 2018 Year-End TCPA Review Now Available,” *TCPAWorld*, March 4, 2019.
- Author, “Time Warp: Court Adopts Old ATDS Reasoning in Denying Motion to Dismiss,” *TCPAWorld*, February 28, 2019.
- Author, “Do Not Pass Go: Morgan & Morgan Form TCPA Complaint Tossed at the Pleadings Stage,” *TCPAWorld*, February 28, 2019.
- Author, “What a Win! Court Allows Fraud Claim Against Repeat TCPA Player to Proceed For Failing to Opt-Out of Messages,” *TCPAWorld*, February 28, 2019.
- Author, “LaBoom Goes the Dynamite: New York District Court Grants Defendant Judgment in TCPA Case because Text Message System Did Not Automatically Determine Time Texts Were to be Sent,” February 28, 2019.

## PRESENTATIONS

- The TCPA: It’s All So Simple Really, MBA Regulatory Compliance Conference, Washington DC, September 2018.

- Your Definitive Guide to the ACA Int'l Ruling: The Top 10 Things Everyone Needs to Know Now, client CLE presentation.
- Where Do We Go From Here? Life in the Post-Omnibus World (Version 3), California Mortgage Banker's Conference, San Diego, December 2017.
- Where Do We Go From Here? Life in the Post-Omnibus World (Version 2), American Conference Institute, Chicago, October 2017.
- Where Do We Go From Here? Life in the Post-Omnibus World (Version 1), Consumer Banker's Association Live Event, Sugarland, April 2017.
- The Latest Legal and Case Law Developments TCPA Consent and Dialers, American Conference Institute, April 2016.
- The Latest Legal and Case Law Developments TCPA Consent and Dialers, American Conference Institute, April 2015.
- TCPA Exploitation – What it Means to You, CBA Live, March 2015.
- The FCC'S 2015 TCPA Ruling: The Good, The Bad and The Ugly, client presentation, August-December 2015.
- The Telephone Consumer Protection Act, AFSA Webinar.
- The Telephone Consumer Protection Act, general client presentation, 2014 and 2015 ed. to coincide with release of new TCPA treatise.

### **MEMBERSHIPS AND AFFILIATIONS**

- Member, State Bar of California
- Los Angeles County Bar Association
- Orange County Bar Association
- American Bar Association